Outline of Progress

The Evaluation of UNICEF’s Cluster Lead Agency Role in Humanitarian Action (CLARE)

Recommendations and related Management Response Matrix

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CLARE: Key Actions taken

Recommendation 1: External coordination performance
• Guidance for Country Offices on Cluster roles and responsibilities has been developed
• Governance reviews completed or ongoing to establish and document shared understanding with partners on Cluster Lead Agency (CLA) and cluster member responsibilities

Recommendation 2: Internal cluster lead agency performance
• Agreement reached on outlines of accountability between the Global Cluster Coordination Unit, Program Division and the Regional Office for providing support to Country Offices to ensure the coordination function in humanitarian action.
• Clusters/ Areas of Responsibilities have reviewed and aligned their websites. All are finalized and on line.
Recommendation 3: Human resources performance

- Guidance for Country Offices on Cluster roles and responsibilities has been developed
- Criteria for Rapid Response Team deployment, induction, reporting and recommendations for contractual arrangements have been aligned across the Clusters/Area of Responsibilities
- Method for defining reporting lines for Cluster staff in UNICEF offices
- A *Cluster Coordination Competency Development Strategy* is part of the new UNICEF Humanitarian Learning strategy

Recommendation 4: Scope and boundary

- WASH, CP, Education, GBV and Nutrition meetings have included sessions on the Transformative Agenda (TA); All Rapid Response Team members briefed on the TA; Cluster Coordination reference modules have been finalized
- A Country Assessment aimed to strengthen transition of National Nutrition and Education Sector Humanitarian Coordination is planned by Programme Division and the Global Cluster Coordination Unit, EMOPS
Recommendation 5: Cost-effectiveness, value for money and efficiency

- Strengthened coherence and sharing of resources across UNICEF led and co-led clusters/Area of Responsibilities.
- Development of a cohesive surge strategy across the clusters/Area of Responsibilities.